

# 2023 Top Non-compliant Primary Care Medical Home (PCMH) Standards for BPHC Health Centers

## **Provision of Care, Treatment and Services**

**PC.01.03.01 EP 44:** For organizations that elect The Joint Commission Primary Care Medical Home option: Patient self-management goals are developed in partnership with patients, based on criteria established by the organization, and incorporated into the patient's treatment plan.

Note: Examples of criteria include the patient's disease process or condition and specific patient populations, such as those with multiple comorbidities or a chronic disease. It is not expected that self-management goals be developed for every patient. (Refer to RI.01.02.01, EP 1)

**PC.02.03.01 EP 30:** For organizations that elect The Joint Commission Primary Care Medical Home option: The interdisciplinary team identifies the patient's health literacy needs.

Note: Typically this is an interactive process, the goal of which is to ascertain the patient's capacity to process and understand basic health information needed to make a capacity to p

patient's family and the patient's other care providers, as well as information conveyed on any medical jewelry. (See also RC.02.01.01, EP2)

## **Record of Care, Treatment and Services**

**RC.02.01.01 EP 26:** For organizations that elect The Joint Commission Primary Care Medical Home option: The clinical record includes the patient's self-management goals and the patient's progress toward achieving those goals. (Refer to PC.01.03.01, EP 44)

**RC.02.01.01 EP 25:** For organizations that elect The Joint Commission Primary Care Medical Home option: The clinical record contains the patient's:

- Gender
- Family history
- Work history (including any occupational risk factors or exposures)

## **National Patient Safety Goals**

**NPSG.01.01.01 EP 1:** Use at least two patient identifiers when administering medications, blood, or blood components; when collecting blood samples and other specimens for clinical testing; and when providing treatments or procedures. The patient's room number or physical location is not used as an identifier. (See also MM.05.01.09, EPs 7, 10; PC.02.01.01, EP10)