

## Points of Progress

### How the Joint Commission Enterprise is Helping Health Care Organizations Get to Zero Harm

"We fully attribute the Joint Commission Center for Transforming Healthcare's Hand Hygiene Targeted Solutions Tool® (TST®) for the drop in our healthcare-acquired infection rates to zero or near-zero system-wide. This actually saves lives."

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"The idea of zero harm and high reliability is something we learned from The Joint Commission. We try to bring that to the core of our service and mission. In fact, Rosecrance earned the Aetna Institute of Quality® designation for Behavioral Health. Joint Commission standards helped us achieve the highest quality of care and that's exactly what Aetna was looking for when they gave us that designation."

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Soleo Health reduced catheter infection rates and decreased unnecessary emergency room visits by following Joint Commission standards and analyzing metrics to assess trends, pinpoint changes and react quickly.

™ video during leadership sessions to